### Qualitative Learning from Around the World

Summary of in-depth field research conducted across Canada, USA, and Australia, which examined two very different, but equally innovative approaches to ending and preventing homelessness.

#### Staffing
- Varied team from non-traditional housing fields, such as legal, nursing, peer support, addiction, psychiatry and physical health.

#### Expertise
- Clients best suited to housing first approach will be selected using local teams with expertise and personal knowledge, not index lists.

#### Choice
- Housing First works best when people have options to choose from, such as locations, style of housing, solo or communal space.

#### Empirical Data
- Housing First studies have a strong evidence base showing success over the last 10 years.

#### Costs
- More cost effective than building-based support if starting from scratch. No capital costs and budget can be spread further.

#### Next Steps

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<td>Further work will establish whether these practices can be transported and delivered in any housing setting, even a 'without wall' setting.</td>
<td>Dissemination of findings within YHG and wider supported housing network.</td>
<td>Understand 'bottom line' of delivering recommendations in any local area. Can a formula be applied easily to UK city regions?</td>
<td>Series of options is the approach which delivers the most success for all groups. Can these ideas be grown and shrunk depending on local area?</td>
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#### One Size Fits All
- Blanket approach may fall down, each case needs examining. A lack of choice can undermine people’s chances of success.

#### Life Tenancy
- Key aspect of true Housing First is open ended tenancies. This may not work for implementation in Young People’s Services.

#### Indexing
- Alternative to expertise led approach. Each client on a list which automatically prioritises the most vulnerable.

#### No Coaching
- Lack of coaching approach, clients can choose to engage or not without consequences. May not be structured enough for young people.

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#### Financials
- Understand ‘bottom line’ of delivering recommendations in any local area. Can a formula be applied easily to UK city regions?

#### Grow / Shrink
- Series of options is the approach which delivers the most success for all groups. Can these ideas be grown and shrunk depending on local area?

#### Post-Foyer Transition
- Formal approach to move-on support has not been developed as far as the more mature British model.

#### HOUSING FIRST MODEL

- Housing First aims to cut out the ‘middle man’ of traditional supported housing by offering general needs tenancies to entrenched homeless people with complex needs, adding floating support services as and when required. Tenancies are not dependant on engagement with support.

#### FOYER MODEL

- The Australian Foyer Model is a programme for housing 16-25 years olds who are at risk of homelessness. It is a transformational model which requires young people to engage in education during their stay, and aims to move people into independent tenancies after their stay.

#### Staffing
- Varied team from non-traditional housing backgrounds, such as teachers, music producers, photographers, counsellors, and retired people.

#### Education
- Learning is embedded prior to young people moving in. Local college supports their application. Programme starts pre-first day of tenancy. Young people referred to as students.

#### 2 Year Tenancy
- Same length as normal stay in college. Allows under 18s to become mature enough to sustain own tenancy.

#### Shared Space
- Office and communal area is open. Shared space between staff and students encourages trust and responsibility.

#### Support Staff
- Staff team consists mainly of youth development workers, with housing staff kept to a minimum.

#### Reciprocal
- Something for something deal is embedded within offer. Students lead on group session of choice, and school fees paid in return.